

United States Auto Club Motoring Division, Inc.

EMERGENCY SERVICE

P.O. Box 660460 • Dallas, TX • 75266

First Name:		Last Name:		
Address:		City:	State:	Zip:
Membership Effective Date/Time:	Membership Expire Date:		Membership Member #	
Vehicle Year / Model / Make	Vehicle Identification Number		Contract term (circle one) 3 months 4months 6months 12 months 36 months	

This document constitutes your membership contract and your member card of your roadside assistance program.

THIS IS NOT AN INSURANCE CONTRACT

Welcome! **The Pep Boys Auto Club** has arranged for United States Auto Club Motoring Division, Inc. (USAC/MD), to bring you the best in roadside assistance services. We are dedicated to keeping you, our valued member, on the road...safe, secure and smiling. This document outlines the benefits of your program.

Emergency Services:

When you need roadside assistance, call our toll-free number and we will send help. This 24 hour number is the only one you need to know. We will dispatch a service provider to you for the following services: towing, battery jump start, gas delivery (we deliver up to 3 gallons, member pays the cost of the fuel), flat tire change, or locksmith service if you lock your keys inside your vehicle (the owner will be required to present proper identification at the time lockout service is provided). We pay the service provider for covered expenses, up to your benefit limit of \$100 per incident. However, your benefit limit is a maximum per disablement, regardless of services performed.

Toll-Free Number

Simply call USAC/MD, Inc. for all of your benefit needs. We're here to help 24 hours a day, 365 days a year. Anytime you need roadside assistance or have a question regarding your roadside assistance membership benefits, you can reach us by calling:

(866)-856-3013

Note: As part of our continuing effort to maintain high quality service to our members, telephone calls between our employees and our members are periodically monitored or recorded on a random basis by our authorized personnel. By accepting our services, you have indicated that you understand this and give your consent to any such monitoring or recording regarding any telephone calls you may have with us.

Member Coverage Information: Vehicle Based coverage: (only the vehicle registered with this agreement is covered.)

Membership is intended to cover emergencies and is not intended to be a substitute for proper vehicle maintenance or repair. Repeated claims which are considered excessive may, at the discretion of USAC/MD, Inc. result in suspension of the dispatch benefit. Emergency roadside claims are limited to **(1)** for a 3 & 4 month membership, **(2)** for a 6 month membership, **(3)** for a 12 month membership and **(6)** for a 36 month membership.

Items Covered:

1. Service calls: delivery of gasoline (up to 3 gallons) lockout service (if you lock your keys inside your vehicle), battery jump-start or flat tire change. (one per incident within a 72 hour period)
2. Towing of your disabled vehicle (one tow per incident within a 72 hour period).

Items Excluded from Coverage:

1. Parts, replacement keys, labor, tire repair, rental or towing equipment, storage fees or any labor performed at a garage or service facility.
2. Trucks over one-ton capacity, motorcycles, taxis, vehicles used for commercial purposes, camping or travel trailers, mobile homes or any unit in tow.
3. Any form of impound towing or towing assistance by a private citizen, or someone other than a licensed service station or garage.

Hotel and Auto Rental Discounts: Member will need to call the toll free number for the hotel of their choice and provide the discount number in order to receive the discount. USAC/MD, Inc. is not responsible for making reservation.



CDP-ID# 71762
1-800-854-3131



T5573000
1-800-527-0700



RECAP#6100555
1-800-227-7368



B676301
1-800-331-1212

HOTEL DISCOUNT NUMBER: **8000003475**



Days Inn 1-800-DAYS INN Ramada 1-800-2-RAMADA Howard Johnson 1-800-I-GO-HOJO
Microtel 1-800-771-7171 Hawthorn 1-800-527-1133 Knights Inn 1-800-843-5644 Travelodge 1-800-578-7878
Baymont Inn 1-877-BAYMONT Wingate 1-800-228-1000 Super 8 1-800-800-8000

Trip Routing

Members simply tell us where they want to go and the Club will provide a travel itinerary showing the most direct route to their destination. Trip routes are provided for the continental United States and Canada.

\$75 Emergency Destination Assistance Benefit

In the event your automobile is disabled (not due to an accident) and you need alternate transportation to your destination or back home, this benefit entitles you to a reimbursement of up to \$75 for emergency transportation (taxicab, rental car, shuttle, etc.) to an immediate destination. Private Citizen assistance is not covered. To obtain reimbursement: Please mail **original** paid receipt within 20 days of disablement to the Roadside Assistance Claims address shown below. Include your Membership number, name and full address.

MAIL ALL REIMBURSEMENT CLAIMS TO: Roadside Assistance Claims • P O Box 660460 • Dallas, TX 75266-0460

Membership Agreement This membership represents your agreement with USAC/MD, Inc. All of these benefits are available in the United States and Canada. You will not be required to pay any sum in addition to your membership fee for any service thus specified up to the benefit limit of your program.

This document constitutes your membership contract. The benefits of your membership are described in this document. Membership covers only the vehicle registered with this agreement, your club membership begins after 72 hours of the day you are enrolled, and services continue thru the expiration of your membership term.

The following disclaimers apply to this agreement: THIS IS NOT AN INSURANCE CONTRACT. THIS IS NOT AN AUTOMOBILE LIABILITY CONTRACT. THIS IS NOT AN AUTOMOBILE LIABILITY OR PHYSICAL DAMAGE INSURANCE CONTRACT, AND DOES NOT COMPLY WITH ANY FINANCIAL RESPONSIBILITY LAWS.

**NOTICE TO WISCONSIN RESIDENTS
KEEP THIS NOTICE WITH YOUR INSURANCE PAPERS
PROBLEMS WITH YOUR INSURANCE?**

If you are having problems with your insurance company or agent, do not hesitate to contact the insurance company or agent to resolve your problem.

USAC/MD, Inc.
P.O. Box 660460, Dallas, TX 75266-0460
(866)-856-3013

You can also contact the OFFICE OF THE COMMISSIONER OF INSURANCE, a state agency which enforces Wisconsin's insurance laws, and file a complaint. You can contact the OFFICE OF THE COMMISSIONER OF INSURANCE by contacting:

Office of the Commissioner of Insurance
Complaints Department
P. O. Box 7873
Madison, WI 53707—7873
1—800—236—8517
608 266-0103

Address all inquiries about your benefits to: USAC/MD, Inc. P.O. Box 660460. Dallas, TX 75266-0460.

List of Offices:

California

5716 Corsa Ave STE 110
Westlake Village CA 91362

New Mexico

1012 Marquez PL STE 106-B
Santa Fe, NM 87501

Nevada

375 N Stephanie St STE 1411
Henderson NV 89014

Maryland

1519 York Rd
Lutherville MD 21093

Texas - Corporate

3410 Midcourt, Ste 117
Carrollton, TX 75006

Oklahoma

613 SW 112 ST
Oklahoma City, OK 73170

Kansas

3900 SW 40th Terrace
Topeka, KS 66601

Wyoming

1720 Carey Ave, Ste. 200
Cheyenne, WY 82001

Wisconsin

901 S Whitney
Madison WI 53711

By signing below, I confirm receipt of a copy.

Staley Cash, President
USAC/MD, Inc.

Agent Signature

Date

Member Signature

Date